

Agenda Item:

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# Dorset Health Scrutiny Committee

**Dorset County Council**



Date of Meeting	24 June 2014
Officer	Director for Adult and Community Services
Subject of Report	<b>Non-Emergency Patient Transport Services – Report from E-zec Medical Transport Services Ltd</b>
Executive Summary	<p>Following the presentation of a report on non-emergency patient transport services (NEPTS) to the Dorset Health Scrutiny Committee on 10 March 2014, members agreed that a wider investigation into the issues raised should include input from all stakeholders. The new provider, E-zec Medical Transport Services Ltd, was therefore asked to provide a report from their perspective.</p> <p>The report covers: E-zec’s experience as a provider of NEPTS; the tendering and selection process; transition planning and hand-over; go-live; complaints and compliments; current situation and improvements.</p>
Impact Assessment:  <i>Please refer to the <a href="#">protocol</a> for writing reports.</i>	Equalities Impact Assessment:  Not applicable.
	Use of Evidence:  Report produced by E-zec Medical Transport Services Ltd.
	Budget:  Not applicable.
	Risk Assessment:

	<p>Having considered the risks associated with this decision using the County Council's approved risk management methodology, the level of risk has been identified as:            Current Risk: <del>HIGH</del>/MEDIUM/LOW (Delete as appropriate)            Residual Risk <del>HIGH</del>/MEDIUM/LOW (Delete as appropriate)  <i>(i.e. reflecting the recommendations in this report and mitigating actions proposed)</i></p> <p>(Note: Where HIGH risks have been identified, these should be briefly summarised here, identifying the appropriate risk category, i.e. financial / strategic priorities / health and safety / reputation / criticality of service.)</p>
	<p>Other Implications:</p> <p>Not applicable.</p>
<p>Recommendation</p>	<p>That the Committee consider the evidence provided alongside that provided in the six reports provided by other stakeholders, and use this as a basis for discussion with the authors.</p>
<p>Reason for Recommendation</p>	<p>The work of the Committee contributes to the County Council's aim to protect and enrich the health and wellbeing of Dorset's most vulnerable adults and children.</p>
<p>Appendices</p>	<p>1      25 April 2014 compliment letter            2      7 May 2014 compliment letter</p>
<p>Background Papers</p>	<p>None.</p>
<p>Report Originator and Contact</p>	<p>Name: Ann Harris, Health Partnerships Officer            Tel: 01305 224388            Email: a.p.harris@dorsetcc.gov.uk</p>